



The O'Neil Ruppel designer fixture, faucet or accessory item you have just purchased has been created with craftsmanship and modern technology to give you a lifetime of beauty and service.

## GENERAL CARE AND CLEANING

The lustrous finish on your fitting, fixture or accessory should be treated with care as it is a luxury finish. By following these simple guidelines it will ensure the lasting beauty of your purchase.

For best results, please remember the following **General Cleaning Guidelines**:

- Wash surfaces gently with a soft damp cloth (do not allow water spots to accumulate); use a neutral liquid soap\* with water for daily cleaning.
- Rinse completely with water, dry any overspray.
- Never use an abrasive material such as a brush or scouring pad to clean surface. The use of abrasive cleaners, cleansers, disinfectants or ammonia/Windex® will alter the surface finish and void the warranty.
- Do not allow materials such as toothpaste, nail polish remover or caustic drain cleaners to remain on the surface.

\*O'Neil Ruppel recommends Dawn® dishwashing detergent and warm water in a ratio of 1 teaspoon of Dawn® per gallon of warm water. O'Neil Ruppel also recommends the general practice of spot testing all cleaning agents on an inconspicuous area prior to applying.

To preserve finishes as they look when new, follow our **General Cleaning Guidelines** and a semi-annual **Wax Routine**. Using a high quality clear carnauba paste wax, massage a small amount of wax and polish with a clean soft cloth. If a natural patina is desired, simply clean regularly using the **General Cleaning Guidelines** without waxing to allow the finish to take on its own aged look. Note that prolonged contact with certain items such as toothpaste, air freshener, cologne, shaving cream, nail polish remover, vinegar, anti-bacterial soap and wine will also alter all surface finishes and void the warranty.

Clean filters & aerators periodically to assure proper operation.

Simichrome® may be used on Chrome, Nickel and Unlacquered Brass finishes only to remove the effects of age and patina, and to return a bright living finish to its original luster. The patina will naturally redevelop with time and use unless the **Cleaning and Waxing Routine** is followed. Simichrome® is not an approved polish for any other finish. Use of Simichrome® on any other finish may damage the finish and void the warranty. O'Neil Ruppel finishes where a patina is desired normally takes months or years to achieve. This patina will continue to develop and change with handling and exposure unless the **Wax Routine** is followed.

## CHARACTERISTICS AND CARE OF LIVING FINISHES

The O'Neil Ruppel line embraces living finishes and they are incorporated in many of its design elements. These finishes are designed to evolve over time and make for the inherent beauty of each piece. These finishes should be encouraged to age gracefully and develop a patina that will vary depending upon the climate, exposure, handling, cleaning, and waxing routine. Thereby, creating a finish that is uniquely yours.

## CARE AND CLEANING OF SPECIALTY FINISHES

### CHROME AND POLISHED NICKEL

Simply rinse away any traces of soap and gently dry with a clean soft cloth after each use (do not allow water spots to accumulate). To maintain finish, use **General Cleaning Guidelines and Wax Routine**.

To remove water spots and tarnishing, apply a small amount of Simichrome Polish® to the polished nickel or chrome fixture; rub briskly; wipe clean with a clean, soft cloth.

### AGED BRASS

Aged Brass will naturally tarnish or age quickly after little exposure to its environment, creating a beautiful brown or gray-green color. Rinse away any traces of soap and gently dry with a clean soft cloth after each use (do not allow water spots to accumulate). To maintain finish, use **General Cleaning Guidelines and Wax Routine**.

### UNLACQUERED AND UNCOATED METAL

All O'Neil Ruppel unlacquered and uncoated metal finishes are living finishes. These living finishes will naturally age, patina, and take on their own individual appearances as they are exposed to time, climate, environment, and handling. To maintain finish, use **General Cleaning Guidelines and Wax Routine**.

### BRUSHED NICKEL, BRONZE, WEATHERED BRONZE, ANTIQUE BRONZE, POLISHED GOLD, MATTE GOLD, STERLING SILVER, ANTIQUE SILVER AND ANTIQUE COPPER-PLATED

These jewelry finishes require special maintenance. Water conditions vary across the country. Chemicals and minerals in water and air can combine to have an adverse effect on the finish of your products. Rinse away any traces of soap and gently dry with a clean soft cloth after each use (do not allow water spots to accumulate). To maintain finish, use **General Cleaning Guidelines and Wax Routine**.